Teesside Brew Fest Terms & Conditions

These terms & conditions apply to Teesside Brew Fest (the "Event"), and by purchasing tickets for the Event you are agreeing to comply with them, and confirm that you satisfy the age requirements set out below. Please check this page from time to time, as we may occasionally amend the terms & conditions and any changes will be binding on all attendees and supporters.

If you have any questions, please contact Teesside Hospice on 01642 811145* and a member of our team will be happy to assist you.

Teesside Brew Fest is organised by Teesside Hospice Trading Limited. Registered Charity No. 512875. A company limited by guarantee. Registered in England No. 02265205. Registered office: Teesside Hospice Trading Limited, 410 Linthorpe Road, Linthorpe, Middlesbrough TS5 6HF. Vat No. 601862070)

Where reference is made to "Teesside Hospice" in these terms & conditions it means both Teesside Hospice Trading Limited and Teesside Hospice Care Foundation.

These terms & conditions are to protect you and any other visitors to the Event and us, the organisers of Teesside Brew Fest.

YOUR ENTRY TO THE EVENT SHALL CONSTITUTE AN ACCEPTANCE OF THE TERMS, CONDITIONS AND ADVICE DETAILED BELOW AND IMPLIES AN UNDERTAKING TO ACCEPT THEM.

1. In the event of a breach of these terms & conditions Teesside Hospice shall not be liable for any loss, damage, cost or expense arising out of the breach, which was not reasonably foreseeable by Teesside Hospice.

2. Teesside Hospice reserves the right to refuse admission to the Event to any individual deemed to be a risk to the safety of the other attendees and/or the enjoyment of the other attendees and/or the running of the Event, for example, if someone appears to be under the influence of drink and/or drugs and/or is acting aggressively. Strictly no illegal substances will be permitted into the Event.

3. You must be aged 18 or over to attend this Event.

4. Attendees may be required to provide proof of age on the day of the Event. We reserve the right to refuse entry to the Event, with no refund, to any attendee who is under age, or is unable to provide proof of age when requested to do so by an Event official. Please bring proof of ID to show your over 18. It's against the law for an adult to buy or attempt to buy alcohol on behalf of someone under 18 and for someone under 18 to buy alcohol, attempt to buy alcohol or to be sold alcohol.

5. Whilst every effort is made to ensure the full, advertised bill performs, entry is for the Event and not a specific artist/band. Teesside Hospice reserves the right to change performers without prior notice.

6. Strobe lighting may be used at the event.

7. The venue, Middlesbrough Town Hall, is wheelchair accessible, with access to performance spaces, bars and adapted toilets.

8. No animals will be admitted to the venue, except service dogs.

9. We respectfully ask all attendees to use the litter and recycling facilities available within the venue.

10. We respectfully ask all attendees not to use aggressive or abusive language towards Event organisers and volunteers. You should also avoid behaving in a way which may cause injury or harm to other attendees, or which may cause offence or damage the reputation of Teesside Hospice.

11. Teesside Hospice opposes the promotion and use of tobacco in all its forms. All attendees are therefore required to refrain from smoking tobacco products or e-cigarettes at the Event.

12. All drinks at the event will be paid for with tokens purchased for cash upon arrival or during the event. There will be no refunds for any unused tokens.

13. The sale of any articles anywhere on the Exhibition premises is strictly forbidden except with the written permission of the Organisers.

14. Last orders will be called at 10:50, bars close at 11:00pm. All attendees are required to leave the premises by 11:30pm.

15. We reserve the right to ask attendees to leave the Event if they do not adhere to these terms and conditions, and no refunds shall be given in these circumstances.

16. Teesside Hospice reserve the right to amend the terms and conditions in accordance with any new laws, legislation or internal policies.

17. Teesside Hospice reserve the right to alter, curtail or cancel the event.

Tickets

1. You must retain your ticket as proof of purchase. Attendees will only be admitted to this Event if they are in possession of a valid ticket.

2. Tickets cannot be refunded or returned after purchase unless we change the Event venue, time and/or date in a material way and you are no longer able to attend the Event, or if we cancel the Event altogether.

3. Lost tickets will not be replaced.

4. Tickets will be issued immediately upon purchase.

Use of personal data

1. By providing personal data when you purchase tickets for the Teesside Brew Fest, you confirm that you consent to such data being used by us for the purposes of organising and administering the Event. If you provide personal data on behalf of additional attendees, you also confirm that you have obtained their consent for such data to be used for the same purposes. If you would prefer not to hear from us, and have not already told us this when you entered, you can contact us on 01642 811145* or fundraising@teessidehospice.co.uk to let us know.

2. Your personal information may also be used for the purposes of sending communications to you with further information about the charity's work.

3. All personal data held by us will be handled in accordance with the terms of the Data Protection Act 1998 and in accordance with Teesside Hospice's privacy statement which can be found at www.teessidehospice.org

Filming and Photography

1. By attending the Event, all attendees, volunteers and performers confirm that they are happy for their names and any video footage, sound recording, stills or photographs taken during the Event by Teesside Hospice (and our service providers and agents) or by our authorised third party partners to be used by:

- Teesside Hospice to publicise the Event and for commercial and/or fundraising purposes including, but is not limited to, television broadcasts, advertising, publications, marketing material, merchandising, personalised direct mail and other documents that may be made available to the public; and
- by our third party partners to publicise their involvement and/or association with the Event

Liability

1. Use of our website is subject to our website terms and conditions.

2. All attendees and volunteers and performers attend and enter this Event entirely at their own risk. Teesside Hospice shall not be liable for any injury or loss to persons or their property that might occur as a result of their participation in or attendance at Teesside Brew Fest other than in respect of any reasonably foreseeable injury or loss arising as a result of our negligence. For the avoidance of doubt, nothing in this clause shall limit our liability for any other liability that cannot be restricted or excluded by law.

*Our lines are open Monday to Friday from 9.00am to 5.00pm (except bank holidays). Unfortunately, we are closed on weekends.