



Teesside
HOSPICE

Impact Report

2025

“The people here can’t do enough for you, and I will shout my praises for this hospice from the rooftops! Everything in this place, I can only describe it as excellence. Every person does everything they could possibly do, to make your visits comfortable.”

Derek Ackroyd, In-Patient Unit patient and Wellbeing Centre visitor



“Hospice funding challenges continue but we remain determined to fulfil our mission and help people across the Tees Valley make the most of every day, create lasting memories and be surrounded by the best care.

We’re so grateful to all who are associated with the hospice - our dedicated staff; volunteers who have given hours of their time; and supporters who have gone above and beyond to raise vital funds and awareness that helps keep our doors open.”

Mike Thornicroft, CEO of Teesside Hospice





**We supported
over 3,000 people
across our
services last year.**

“I’ve never felt more cared for in my life than I do here.

**I’ve had a good life, and now it’s time to let go, but I’m
so grateful I found Teesside Hospice to help me make
the most out of my time here.”**

Anne, a patient in our In-Patient Unit

Our services

We aim for excellence in all we do and across all services, we're continuously improving to ensure we can help people of the Tees Valley live as well as possible, for as long as possible.

Our 10-bed In-Patient Unit is a home from home for our patients: they have access to 24-hour specialist care, where their needs come first.

We also run a Lymphoedema Clinic within the hospice, supporting patients with cancer or non-cancer related lymphoedema or lipoedema. Our expert team can offer guidance on the best way to manage these conditions, so that you can carry on living life your way.

Our Wellbeing Centre offers a safe, welcoming space where individuals can receive expert care, enjoy companionship and participate in enriching activities - all while living at home. 100% of our Wellbeing patients say they would recommend the service.

And we're here for you at all stages: our Bereavement Service is available to everyone in the Teesside area. We believe the support we offer to someone should not be limited to where their loved one died. That's why we are continuing to develop our services for anyone over the age of 7 who has experienced a loss that was more than six months ago.



Help **Happy**
Escapism **Safe** **Contentment**
Company **Enlightening** **Peaceful**
Welcoming **Relaxing** **Fun** **Friendship**
Therapeutic **Refreshing** **Amazing**
Positive **Beneficial** **Laughter**
Memorable **Brilliant** **Enjoyable**
Wonderful **Rewarding**
Reassuring **Great**
Inspiring

*Feedback for our Wellbeing Centre from service users

Our impact

Each year, we care for 3,000 people across the Tees Valley through our dedicated In-Patient Unit, Lymphoedema clinic, Wellbeing Centre and counselling services.

That's 3,000 local people – who could be a friend, your neighbour, the woman you chat to in the shop, the man you sit next to at the football – and their families who have received specialist care and support during their most challenging times.

And thanks to our amazing supporters, we were able to provide this care free of charge to these families, 24 hours a day, 365 days a year.



170

admissions to our In-Patient Unit.

1,821

counselling appointments for those in need.

16

days was the average length of stay in our In-Patient Unit.

100%

of patients believe they were treated with dignity and respect, or would recommend our services.

3,644

appointment contacts in our Lymphoedema service.

2,440

patient contacts through our Wellbeing Centre.

34%

of In-Patient Unit patients were discharged to their home or a nursing home to continue living comfortably.

57

children and young people received counselling sessions.

776

referrals to our Tees-wide Lymphoedema Clinic.

98%

of our patients in our In-Patient Unit were from the Tees Valley.

*Figures for care during 2024-2025

Lee's story

Lee was a patient in our In-Patient Unit - here, his wife Jen shares their story and how Teesside Hospice gave Lee permission to live his life in hospice care:

“Lee was diagnosed very unexpectedly with a very rare form of cancer in November 2023. It came as a massive shock to us and further scans revealed that it was at stage 4.

Having seen Lee in lots of pain, my concern was that, as his illness progressed, it would be very difficult to support him at home with regards to pain management. I was reassured that the Hospice was an option that would allow Lee to have the support he needed, but more importantly, the dignity that he also desired.

From the very start of Lee's hospice admission, it felt as though Lee was being given permission to live his life (a very different feeling to when he was in the hospital, where he felt he was waiting to die). As a family, we had made no plans for Christmas as we were told in the hospital that it was unlikely Lee would survive that long. As it was, Lee got his wish to attend Church on Christmas Eve and see the children open their presents on Christmas morning.

The fact that I am able to stay overnight brings comfort and reassurance to Lee. When thoughts creep into your mind in the middle of the night, the nursing staff are always there to help. This reassurance has made such a big difference to our journey. I know I can't change the outcome, but I feel far better prepared than I ever have before.

Our children (Aged 16, 14 and 6) have also found comfort in knowing that whilst their Dad is very poorly, he is safe and in no pain. They also originally thought they would not want to come into the Hospice - they were scared. But now they feel comfortable being able to sit with Dad and chat about their days. We were overwhelmed by the Hospice's support that allowed our eldest daughter to spend her 16th birthday with her Dad at the start of January.

The Hospice has touched our hearts and we will always show our support going forward for everything that they have done for us. We feel very fortunate that Lee has been able to access the services of the Hospice and I would always recommend to any family that if this support is available to them, do not hesitate in accepting it.”



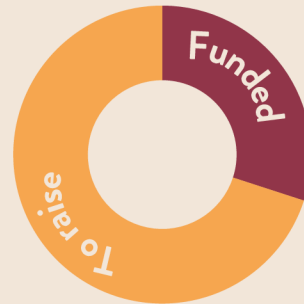


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Jen, whose husband Lee was a patient in our In-Patient Unit

Every donation makes a difference...

It currently costs around £6.75 million each year to run our services - that's around £18,500 every 24 hours.



We receive less than 30% of this amount through statutory sources, which simply isn't enough to run our services. In fact, the statutory funds only pay for 4 of the 10 beds in our In-Patient Unit.

This means that we need to generate around £5 million a year ourselves - and that wouldn't be possible without the support of donors, fundraisers and grants.

Nationally, 1 in 4 people are dying without care. That's why generating funding for our hospice is so vital - so that we can change this stat and help people live to the end of their lives with the care, dignity and compassion they deserve.

We're so grateful to all of our incredible donors and supporters.



£10

Can provide essential oils for a relaxing complementary therapy session or a memory box to cherish special moments with loved ones

£50

Can provide 2 hours of bereavement counselling, offering vital support to a grieving child, teenager, or adult navigating loss

£250

Can help grieving children and young people throughout the year, giving them books, worry monsters, pocket hugs and more

£500

specialist training for a hospice staff member, ensuring the best possible care and best practice

£1000

can fund 40 hours of specialist nursing in our In-Patient Unit

Our demographic

This is a breakdown of the Tees Valley population - these are the people we serve and the people we're here to support.

At Teesside Hospice, we're here for everyone. We believe every life matters, and so we're making it our mission to reach all areas of the Tees Valley demographic.

Total population
689,100

Age breakdown

| | | | |
|--------------|--------------|--------------|-------------|
| 10-19: 12.1% | 30-39: 13.1% | 60-69: 12.3% | 80-99: 5.1% |
| 20-29: 11.6% | 40-49: 11.5% | 50-59: 13.8% | 70-79: 9.2% |

Country of birth

Inside the UK: 93.2%

Outside the UK: 6.8%

Sex

| | |
|-------|---------|
| Male: | Female: |
| 49.1% | 50.9% |

General health

45.1%

Very good
health

33.4%

Good
health

14.6%

Fair
health

5.3%

Bad
health

1.6%

Very bad
health

Our demographic

Ethnic group

White: 92.1%

Asian, Asian British or Asian Welsh: 4.4%

Black, Black British, Black Welsh, Caribbean or African: 1.1%

Mixed or Multiple ethnic groups: 1.3%

Other ethnic group: 1.1%

Disability status

Disabled under the
Equality Act: 20.9%

Not disabled under the
Equality Act: 79.1%

Religion

No religion: 39%

Christian: 50.7%

Buddhist: 0.3%

Hindu: 0.5%

Jewish: 0%

Muslim: 3.8%

Sikh: 0.3%

Other religion: 0.3%



Our future

At Teesside Hospice, our vision is to be there for everyone who needs us. Every life matters to us, and we want to make sure everyone across the Tees Valley has access to services that allow them to live and die with the dignity and care they deserve.

We also want to change the way society and healthcare systems care for people with terminal illness, by continuing to provide a place of support, which meets the need of these people - whatever those needs are. And we're striving to ensure local people get the very best care at end of life.

We recently re-launched our strategy which has four key objectives to help us achieve this vision: everyone matters - people are at our core; excellence in all we do; provide more support to more people - grow our services; and charity of choice across our community – members of our community can identify the charity and partners engage with the hospice proactively to deliver services.

Studies estimate that the need for end of life care is set to increase by an additional 150,000 people per year by 2048, meaning our services will be needed more than ever. This 25% increase is one of many reasons why we're working so hard to improve and expand our services - but we can't do that without your help.



Everyone matters



Excellence in all we do



Provide more services



Charity of choice





Teesside
HOSPICE

Thank You

To all of our staff, volunteers and supporters - we truly couldn't achieve our mission and support the people of Tees Valley without your care, dedication and fundraising.